

AGUA MINERAL SAN BENEDETTO

ACHIEVES PAPERLESS BUSINESS OPERATIONS!



Agua Mineral San Benedetto is a leading manufacturer and distributor of bottled water and non-alcoholic beverages. Wanting to create an environment of paperless document processing, the company leveraged Esker to automate three critical areas of its business: order processing, accounts receivable and accounts payable.

Here is a snapshot of their success story.

Equipped with Esker's automation platform, along with Fujitsu scanners and a Microsoft Dynamics® AX ERP environment, Agua Mineral San Benedetto successfully pursued a zero-paper policy.

1

ORDER PROCESSING AUTOMATION

In the past, Agua Mineral San Benedetto had manually processed all the orders it received via fax, email or telephone, which made up 35% of global orders (16,000 documents annually). This generated bottlenecks that increased delays, errors and the risk of lost documents.

Thanks to Esker, the entire order entry process is now automated in four steps: 1) Automatic order data capture; 2) Electronic validation; 3) Order creation; and 4) Archiving in the ERP system.

Naturally, accounts receivable was the next process Agua Mineral San Benedetto set its sights on, as it follows order processing in the business cycle.

2

ACCOUNTS RECEIVABLE AUTOMATION

Agua Mineral San Benedetto wanted to give its customers a choice: continue receiving paper invoices or have them sent electronically. With the capability to automate the delivery of both paper and electronic invoices, Esker was the perfect fit.

Paper invoices are sent to an Esker mail production facility where they are processed and handed off to local postal services within 24 hours of creation. E-invoices are directly issued from the ERP and customers receive them by email in a signed PDF format.

Once the order-to-cash cycle was automated, attention was given to the procure-to-pay cycle, specifically, on automating accounts payable.

3

ACCOUNTS PAYABLE AUTOMATION

Confronted with multiple steps in the invoicing process, Agua Mineral San Benedetto's main goal was to accelerate the processing and management of vendor invoices.

Esker addressed this with OCR capabilities and three-way match verification for automatic validation workflow and data capture in the ERP. Esker scans original copies of received paper invoices into the system and electronically archives them for easy retrieval.



In three years, Agua Mineral San Benedetto eliminated **ALL** paper use for orders and invoices.

OVERALL AUTOMATION BENEFITS

"Automating business processes has improved our profitability and delivered a clear business advantage."

Juan Francisco Cerezo, CIO



Faster document processing



Environmental savings



Cost savings



Happier customers and vendors



Physical space gained



Fewer human errors



Improved customer service

With the help of Esker, Agua Mineral San Benedetto is on its way to being one of the foremost leaders in the food and beverage industry for document processing automation and one of the first companies in the world to achieve

100% paperless operations.

LEARN MORE

Download the comprehensive case study to learn more about **Agua Mineral San Benedetto's story.**

Download