

BACKGROUND

Getlink (formerly the Eurotunnel Group) is a major player in transport between France and the United Kingdom. Recently, the company was looking for a single accounts payable (AP) solution to automate its 60,000 annual invoices (e.g., services, inventory, overhead, taxes, with or without purchase orders [POs], etc.). The invoices were previously processed manually which was both inefficient and inflexible. Additionally, Getlink wanted a solution for all of its subsidiaries that would seamlessly integrate with its SAP® system.

SOLUTION

Thanks to Esker's Accounts Payable automation solution, daily invoice processing and validation is completed in just 60 minutes — a process that previously took two to three hours. Invoices received by email or postal mail arrive centrally in Calais, France, where they are recorded in Esker and automatically matched with the PO in SAP (if existent). In the event of nonconformity or price or quantity difference, the invoice is sent for approval to the requester or approver as defined by the workflow.

During solution implementation, Getlink received encouraging responses from its suppliers, who were quick to see the benefits. Automated invoice sending and processing led to shorter payment times and improved follow-up. Additionally, real-time information exchanges considerably improved invoice handling and supplier relationships.



"Esker's cloud-based solution offers us **more flexibility** and is compatible with **multiple languages** and **international legislation**. Other key criteria in our decision-making process included mobility with Esker Anywhere™, PO and non-PO invoice processing, and the assurance that an **effective**and reliable audit trail was in place."



BENEFITS

Implemented in just a few months, the 15 companies that make up Getlink now have a single solution that is integrated with their SAP system. Esker's solution is used by more than 600 Getlink employees (80 of which are approvers), and the company has achieved numerous benefits, including:



50% faster invoice processing time



Ability to handle a variety of invoices (e.g., services, stocks, overhead, PO and non-PO, etc.)



Improved visibility and workflow tracking for all stakeholders



Compliance with the regulations in terms of a reliable audit trail



Automated reminders enable easier invoice tracking and payment



Monitor team performance thanks to customisable dashboards and metrics



Improved international and multi-company management



"Thanks to Esker, we can now share an invoice image in real time with all stakeholders, significantly **cutting down on time and energy** which was previously spent circulating invoice duplicates. Our process is much **more fluid** and **transparent** both for our teams and our suppliers."

Audrey Willot | Accounting Director

ABOUT GETLINK

Getlink (Euronext Paris: GET and London Stock Exchange: GETS), formerly the Eurotunnel Group, manages the infrastructure of the Channel Tunnel between Great Britain and France and operates the vehicle and freight shuttle services. Eurotunnel holds the rights to the Channel Tunnel until 2086, the fastest, safest and most environmentally friendly way of crossing the Strait of Dover. In 23 years, nearly 400 million travellers have used the Tunnel.

This unique land connection has become a vital link between the continent and the United Kingdom.

Getlink also operates a rail freight business through its Europorte subsidiary, which offers a wide range of integrated rail freight services and operates an electrical interconnector through its subsidiary, ElecLink.

www.getlinkgroup.com

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