



THE CARSO GROUP

PROCESSING INVOICES TWO TIMES FASTER
THANKS TO ACCOUNTS PAYABLE AUTOMATION

40,000

INVOICES PROCESSED
PER YEAR

x3

INCREASE IN
INVOICE VOLUME

50%

DECREASE IN
PROCESSING TIME

BACKGROUND

The CARSO Group, a leading French player in the field of analytical services for the healthcare industry, had put in place a shared services centre (SSC) to centralise accounting in its subsidiaries. CARSO was looking to automate its accounts payable (AP) process to increase productivity and simplify processes.

With over 2,000 suppliers and 40,000 invoices received per year, as well as hundreds of managers throughout France in charge of invoice approvals, the goal was to streamline the AP process while improving the lives of employees and relationships with vendors.

THE SOLUTION

Esker's Accounts Payable automation solution was implemented in just four months and is operational in 11 of its subsidiaries in the SSC. Esker has enabled CARSO to automate its vendor invoices using the following process:

- 1 Data extraction:** Invoices received by email or mail are immediately sent to Esker for processing. Esker extracts all relevant vendor invoice data and creates the corresponding document in CARSO's Sage ERP application.
- 2 Verification & integration:** Once data is validated, invoice is integrated in CARSO's ERP and matched with the corresponding PO and delivery note.
- 3 Approval:** Invoice is automatically sent for approval on a web portal.
- 4 Archiving:** Invoice is validated and data is entered in CARSO's ERP.



"We selected Esker for its professionalism, flexibility, solution quality and its ability to offer innovative solutions. Deadlines are always respected and Esker's service is excellent. "

Emmanuel Botzung | CFO | CARSO

"Previously, we needed 15 days per month to process our supplier invoices. Now, thanks to Esker, everything is done in real time. Our accounting team has become increasingly versatile and its activity is spread out over the year."

Séverine Vivière | AP Manager | CARSO

BENEFITS

With Esker, CARSO has been able to manage a 20% increase in activity at its SSC since 2015 and achieve many benefits for the entire company, including:



Increased productivity with invoice processing time cut in half



Reduced invoice validation time thanks to the supplier portal and Esker's mobile approval application, Esker Anywhere, giving managers on-the-go invoice accessibility



Improved customer relationships by reducing errors and lost documents



Better traceability and dispute resolution through accurate process monitoring



Greater business visibility with customisable dashboards



Eliminated paper archiving and time spent filing and looking for documents



"Now, all we have to do is snap our fingers to find an archived invoice. And Esker's mobile invoice application has made approvals so much easier for our managers. No one at CARSO will ever go back to how it used to be!"

Séverine Vivière | AP Manager | CARSO

ABOUT THE CARSO GROUP

The CARSO Group is a leader in France in analytical services and services in the field of health/environmental, food and DNA. With over 2,500 employees working at 40 sites (including 10 abroad), CARSO achieved 186 million euros in sales revenue in 2015.

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