

## GKN Driveline Implements Esker Deliveryware Fax Solution

**Derby, UK – Feb 13, 2012** GKN Driveline Birmingham Limited is part of the Driveshafts Division of global engineering group GKN Driveline, the world's leading supplier of automotive driveline systems and solutions. The company, which was founded in 1912 under the name of Hardy Spicer Ltd, is now a first tier supplier for the automotive sector and produces components for global names including Nissan, Toyota, Honda, Landrover and Jaguar.

Over the years, GKN Driveline has established a reputation for excellence and demands the same exacting standards for its back office operation. And given the global nature of the company's business, it has to be certain that it can cope with the high volumes of paperwork that are generated across the sales and purchasing process.

In recent years GKN Driveline has moved towards the automation of its manual processes with the introduction of a company-wide ERP system. This has enabled it to automate the delivery of a wide variety of documentation – from the faxing of supplier schedules and purchase orders to self billing invoices and remittance advices using the fax options available.

The company's sister plants had been working with document process automation specialists Esker for several years for the delivery of documents via fax, so when head office made the decision to upgrade to a new GKN regional ERP system operating on a different platform and from a different country, it contacted Esker.

Esker has now supplied its innovative Esker DeliveryWare Fax solution for use with GKN Driveline's existing server.

Stephen Moore, IT manager at GKN Driveline, explains:

“Various other departments within the company had worked with Esker over the years, so when the decision was taken to migrate to a new regional ERP system, which would take away our fax facility, we consulted them about how we could maintain our existing functionality with minimum disruption to our operation”.

“Esker have now supplied us with the software to activate the Esker DeliveryWare Fax solution. The migration to the new solution has been a straightforward procedure, which has integrated seamlessly into our current operation”.

“It meets our immediate needs and gives us the peace of mind that there is scope for future expansion should we require it,” added Stephen.

Wynne Jones, Technical Director at Esker Northern Europe, explains the principal reasons for the growth in popularity of the Esker DeliveryWare solution:

“Esker DeliveryWare provides businesses of all sizes with a flexible and cost effective solution to solve its document process automation requirements. It brings together every aspect of document process automation into a single solution and reduces the use of paper within business processes. Esker DeliveryWare Fax solutions seamlessly integrate fax with enterprise applications and messaging platforms and can easily receive and send any fax or document”.

“It’s simple to fully leverage your existing information systems and find the most cost-efficient fax routing paths too. The benefits that can be gained help improve an organisation’s overall business process performance within the order-to-cash and procure-to-pay cycles as well as reducing overheads, controlling costs and ensuring future scalability by consolidating enterprise fax solutions” added Wynne.

Stephen Moore continues:

“We are very happy with the service we have received from Esker. Whilst this was not a complex project, the technical team at Esker has been responsive and we know they are always available to respond to any queries we may have. We have already noticed a reduction in the amount of consumables (i.e paper and printer supplies) that we are using, which we hope will translate into considerable cost savings in the future”.

“We are considering rationalising our system still further in the longer term and with a view to sending more documents via our ERP system and may also look into the options for desktop faxing in the future,” concluded Stephen.

### About Esker

Esker is a recognised leader in helping organisations eliminate manual processes, gain process visibility and control, and reduce the use of paper by automating the flow of documents into, within and out of the organisation. With patented document delivery automation software and hosted document delivery services, Esker offers a total solution to automate every phase and every type of business information exchange. Customers achieve significant and immediate operational efficiencies, cost savings and measurable ROI in as little as three to six months.

Founded in 1985, Esker operates globally with more than 80,000 customers and millions of licensed users worldwide. Esker has global headquarters in Lyon, France and U.S. headquarters in Madison, Wisconsin.

For more information, visit [www.esker.co.uk](http://www.esker.co.uk).

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