

ESKER AUTOMATES DELIVERY OF BUSINESS CRITICAL DOCUMENTS FOR ABACUS LIGHTING

Derby, UK – April, 2012 Abacus Lighting was founded in 1958 and over the past six decades has established a global reputation for excellence in manufacturing and engineering, specialising in the design, installation and maintenance of exterior lighting and mast systems.

The company is a global operation with businesses in China, United Arab Emirates, Singapore and Russia with the global HQ based in Sutton-in-Ashfield, UK.

Although its accounts department is an efficient operation, the finance team had identified that the delivery of monthly statements was becoming an increasingly exhaustive operation that needed to be reviewed.

The company is now benefiting from the latest document process automation solution provided by Esker.

Andy Brannan, Information Technology Manager, Abacus Lighting, commented:

“It was essential that we found a way to improve the efficiency of getting information to our customers and suppliers at the same time as ensuring that we would be employing a tried and tested system, which would cause us no teething problems.

“Esker gave us a demonstration of their innovative Esker DeliveryWare document process automation solution, which would enable us to send out data electronically - and it seemed to meet all our immediate needs – along with the facility to add email capability at a later stage.

“Esker has become a valued partner; the service we have received has always exceeded our expectations and we look forward to working with the team going forward” added Andy.

The new Esker DeliveryWare solution has given Abacus Lighting more flexibility and control over the way it communicates with its customers and suppliers and has enabled it to monitor and track the process its documents go through.

It is saving time and resources for the finance department, as well as improving the efficiency and accuracy of its activities. The new solution has also eliminated the issue of lost invoices that required duplicates to be sent.

Stephen Wynne Jones, technical director at Esker Northern Europe, explains:

“How a company manages its A/P and A/R processing affects several key areas of business, namely cash flow and supplier and customer relationships.

“Esker DeliveryWare reduces the use of paper within business processes. It brings together every aspect of document process automation into a single solution. The main aim of this is to help simplify deployment and on-going management whilst keeping the cost of ownership to an absolute minimum.

“Our aim is to help organisations like Abacus Lighting reduce the number of errors caused by the processes it involves and reduce the costs that go with dependence on paper,” added Stephen.

About Esker

Esker is a recognised leader in helping organisations eliminate manual processes, gain process visibility and control, and reduce the use of paper by automating the flow of documents into, within and out of the organisation. With patented document delivery automation software and hosted document delivery services, Esker offers a total solution to automate every phase and every type of business information exchange. Customers achieve significant and immediate operational efficiencies, cost savings and measurable ROI in as little as three to six months.

Founded in 1985, Esker operates globally with more than 80,000 customers and millions of licensed users worldwide. Esker has global headquarters in Lyon, France and U.S. headquarters in Madison, Wisconsin.

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