

Esker Increases Benefits of Document Processing for Leading Technical Advisor in the Oil and Gas Industry

Derby, UK — November 11, 2014 — Esker, a worldwide leader in [document process automation solutions](#), today announced it has been selected by a leading technical advisor which provides verification and certification services for offshore operations in the oil and gas industry, to further increase the benefits already gained from initial automation of their business document processes.

Based on how the business had improved its performance to deliver outbound fax services from its SAP system the company decided to look at a much broader scope and encompass other ways to automate document processes both inbound and outbound.

As the organisation already used the Esker Fax Services for SAP solution it was identified that the need to expand their current system was paramount in moving forward. They wanted the new document automation solution to be used for a variety of processing functions, including the generation of purchase orders, the delivery of monthly invoices and statements, as well as making expenses payments to employers and the generation of other regular documentation. They required a solution that would provide their company with the best method of improving efficiency, saving time and resources, without causing any disruption to the day-to-day operations.

Having made the decision to invest in additional ways to deliver their business critical documents it has given the organisation the facility to improve its levels of communication with staff, customers and suppliers with full visibility and tracking along the various processes. This has resulted in significant time and cost savings, as well as improving the efficiency of departmental activities.

A spokesperson for the organisation commented; "What makes it so unique is its flexibility and its ability to automate the exchange of critical transactions between customers, business partners and suppliers regardless of source, format or destination. Subsequently this significantly reduced the number of errors caused by the slow, manual processes involved and reduced the costs that went with the dependence on paper.

More significantly, however, it can reduce running and support costs and improvements in the response time from customers making payments, which is of increasing significance in today's challenging economic climate".

Stephen Wynne Jones, Technical Director at Esker Northern Europe, believes that the flexibility of Esker's innovative Document Process Automation solution is one of the principal reasons for its increasing popularity amongst businesses of all sizes and sectors.

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“Put quite simply, Esker reduces the use of paper within business processes. It brings together every aspect of processing documents electronically into a single solution in a bid to help simplify deployment and on-going management whilst keeping the cost of ownership to an absolute minimum.

About Esker

Esker is a worldwide leader in document process automation solutions. Addressing all types of business processes, from accounts payable and accounts receivable to order processing and procurement, Esker cloud computing solutions enable companies to automate the reception, processing and sending of any business document with one platform. Esker helps over 80,000 companies around the world to reduce the use of paper and eliminate manual processes while improving their productivity, efficiency and environmental impact.

With 41.1 million euros in sales revenue in 2013, Esker operates in North America, Latin America, Europe and Asia Pacific with global headquarters in Lyon, France, and U.S. headquarters in Madison, Wisconsin. Esker is listed on the NYSE Alternext in Paris (Code ISIN FR0000035818). For more information, visit www.esker.co.uk. Follow Esker on Twitter at twitter.com/eskerneurope and join the conversation on the Esker blog at www.quitpaper.com. (*continued*)

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