

Esker's New Solution Dashboards Optimise Business Process Management

Derby, UK — March 17, 2015 — [Esker](#), a worldwide leader in [document process automation solutions](#), and pioneer in [cloud computing](#), today announced the launch of its new collaborative and customisable solution dashboards. Designed for both managers and employees alike, the dashboards enable users to facilitate daily tasks, monitor performances and react quickly to prevent problems or spot opportunities early, making every action smarter and more strategic.

“Our simple, intuitive and collaborative solutions allow organisations to optimise how they manage critical business processes,” said Jean-Michel Bérard, CEO at Esker. “We are committed to improving our solution functionality, placing the user experience at the centre of our development efforts. This new development philosophy generates greater customer adoption and improved user efficiency.”

The new dashboards, which are integrated into all Esker solutions, enable users to access the right information when they need it, follow key performance indicators (KPIs) and provide real-time visibility on work in progress. Information can be easily shared and analysed in order to identify areas for improvement and better allocate resources and workloads.

Dashboards Tailored for Each User

Solution administrators can custom-design dashboards to best meet the needs of their users, as well as define metrics that align with business goals. Users, depending on their profile, can add or remove KPIs and metrics at their convenience. They can even customise metrics such as priority levels, refresh rates, names and more.

Over a dozen metrics are available for each business process. For example, users of Esker's Order Processing automation solution are able to view the number of new orders to validate, urgent orders, orders in dispute, and those on hold.

Benefits Achieved

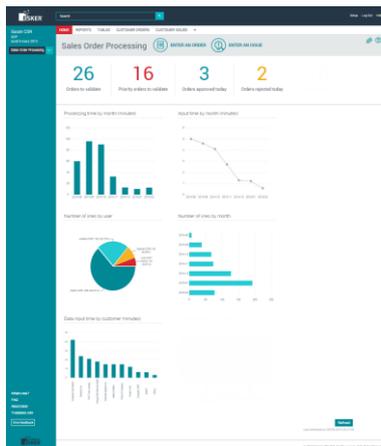
- Ability to make better decisions based on facts instead of guesswork
- Better responsiveness to weaknesses and opportunities: anticipation and identification of bottlenecks, reallocation of workloads, monitoring of KPIs, etc.
- Greater team involvement in resource management thanks to the collaborative feature

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“We are looking to give our customers more autonomy with the management of their applications,” said Eric Bussy, Director of Marketing and Product Management at Esker. “These dashboards are fully customisable and provide teams with a comprehensive view of their daily tasks, enabling them to make more informed decisions. The collaborative aspect of the tool allows users to share dashboards, see data in real-time, facilitate exchanges and make informed decisions.”

Dashboards have been available since early 2015 for all Esker solutions and in all countries.

Example of an Order Processing Dashboard Interface



In edit mode, a simple drag and drop is enough to change how metrics and graphs are displayed. The settings for each metric and the priority level is also visible with different colours.

About Esker

Esker is a worldwide leader in document process automation solutions. Addressing all types of business processes, from accounts payable and accounts receivable to order processing and procurement, Esker cloud computing solutions enable companies to automate the reception, processing and sending of any business document with one platform. Esker helps over 80,000 companies around the world to reduce the use of paper and eliminate manual processes while improving their productivity, efficiency and environmental impact.

With 46.1 million euros in sales revenue in 2014, Esker operates in North America, Latin America, Europe and Asia Pacific with global headquarters in Lyon, France, and U.S. headquarters in Madison, Wisconsin. Esker is listed on the NYSE Alternext in Paris (Code ISIN FR0000035818).

For more information, visit www.esker.co.uk, Follow Esker on LinkedIn at [Esker – Northern Europe](#), or on Twitter at [@EskerNEurope](#) and join the conversation on the [Esker blog](#).