



MEDIA RELEASE

Esker Software provides SAP® customers with “quick fix” to everyday business issues

Esker fax and email solutions form part of SAP Direct Packaged Services designed to improve, simplify or automate business processes

May 19, 2004 – **Esker Software** is providing automated fax and email delivery solutions through SAP Direct, a catalogue of packaged services combining software, professional services and documentation. SAP Direct Packaged Services provide SAP customers with a “quick fix” to their everyday business issues.

SAP works with Packaged Service provider Proceed Solutions to leverage complementary software such as Esker’s solutions which integrate fax and email into business systems by allowing customers to send either fax or email directly from their SAP systems.

“As part of SAP Direct Packaged Services, Esker’s software gives customers what they need: a quick, affordable solution to address a specific need in their business operations,” said Bashrat Din, Managing Director, Esker Software UK. “Our solutions help customers improve, simplify or automate their existing SAP fax and email operations and deliver immediate additional value to their SAP investment.”

With the automated fax or email Packaged Service from SAP Direct, customers can benefit from a one-stop-shopping solution that includes the appropriate software, installation, configuration and knowledge transfer for key users. Once the Packaged Service is implemented, customers can output, via fax or email, the most commonly used business documents, including purchase orders, invoices, sales acknowledgements and customer statements, directly from their SAP systems, saving time and reducing overall communication costs.

Workshops

A series of Packaged Service Workshops is being held at locations around the UK. Venues include Stoke (Britannia Stadium, May 27) and London (Highbury, Arsenal, June 8). To reserve your place, contact SAP UK on 020 8917 6224 or visit the SAP Direct events web site www.sap.com/uk/direct/events

For further information contact Esker Software on + 44 (0) 1332 54 8181, email info@esker.co.uk or visit www.esker.co.uk

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About Esker

Esker develops communications software that optimises the transmission and usage of information, within companies and commercial partners. Founded in 1985, Esker is traded on Euronext, the French Stock Exchange (Le Nouveau Marché/ISIN: FR0000035818). In 2002, Esker achieved a turnover of €29.7M, with more than half of turnover in the United States. Esker is active in North America, South America, Europe, and the Asia/Pacific zone. The company employs over 300 staff and has more than two million registered users worldwide. Esker is the most international European software vendor, with over 90% of its turnover resulting from exports. Esker market offerings are divided into three product lines:

- Esker DeliveryWare Platform (automated delivery of business documents)
- Esker Fax™, Esker Fax for Notes, Esker VSI-FAX® and Esker VSI-FAX for Notes
- Persona® by Esker, SmarTerm® by Esker and Tun®Plus by Esker.

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