



Extending the Reach of Information

PRESS RELEASE

Press Contact:

Sam Townsend
sam.townsend@esker.co.uk
+44 (0) 1332 548181
<http://www.esker.co.uk>

Investor Relations Contact:

Emmanuel Olivier
Esker S.A.
olivier@esker.fr
+33 (0)4 72 83 46 46
<http://www.esker.com>

Esker Adds Support for Faxing with Brooktrout Real-Time Fax over IP Technology

Customers can maximise IP infrastructure value using Esker solutions integrated with Brooktrout fax boards

Derby, UK, July 2005—Esker Software, a leading provider of intelligently automated document delivery solutions, today announced the addition of Brooktrout real-time fax over IP to its supported technologies, allowing customers to take full advantage of their IP infrastructures. Esker DeliveryWare and Esker Fax solutions now offer customers even greater potential to reduce fax communication costs by integrating Brooktrout's latest technology to benefit from both speed and FoIP capabilities.

The addition of Brooktrout TR1034 intelligent fax boards to Esker DeliveryWare or Esker Fax gives customers the ability to integrate real-time fax over IP with their VoIP networks, allowing customers to run a PSTN solution today and migrate to IP in the future as their needs change. With faster connections and more reliability in delivering documents from enterprise applications, Esker customers can maximise efficiency and productivity.

"When developing new solutions, our primary concern is to help customers reduce their document delivery and information management costs," says Catherine Dupuy, Esker DeliveryWare Project Manager at Esker Software. Catherine continues, "Adding FoIP capabilities to Esker solutions totally matches those goals.

"The ability to directly integrate our existing Esker Fax solution with our IP voice and information infrastructure-without buying extra equipment-creates a huge advantage," says Alberto Monciatti, Environmental Distribution Division Manager at Consorzio Operativo MPS, Italy. "Using real-time fax over IP is quickly spreading to our customers and partners."

About Esker Software

Esker is the intelligent document delivery leader. With software and hosted delivery services to automate every phase and every type of document delivery, Esker helps organisations streamline manual, paper-intensive business processes providing significant and immediate operational efficiencies, cost savings and measurable ROI in as little as three to six months.

Esker intelligent document delivery solutions include:

Esker DeliveryWare – a single and universal information exchange platform that captures, formats, converts, routes and stores documents – automatically – from any enterprise application. It features the industry's broadest range of delivery media and file format conversion options and is the only solution with the DeliveryWare Rules Engine for document processing intelligence that eliminates the need for custom programming.

Esker on Demand – document delivery services enabling physical mail, fax, e-mail and SMS delivery from enterprise and desktop applications with no printers, mailroom equipment, fax machines, office supplies, etc. The worldwide Esker on Demand network can be accessed via Esker DeliveryWare or on-line via Esker on Demand for Office.

Founded in 1985, Esker operates globally and has over 70,000 customers and millions of licensed users worldwide. Esker has global headquarters in Lyon, France, U.S. headquarters in Madison, WI and UK offices in Derby. For more information, visit www.esker.co.uk.

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